



Express Order Cancellation API

Cancel an Express Delivery Order

Version 1.0.9

What Is This API?

You can use this API to cancel an Express order. Just Submit the required details in the specified request format.

API Details

Property	Value
Request URL (Demo)	https://demo.jeebly.com/customer/cancel_express_shipment
Request URL (Production)	https://myjeebly.jeebly.com/customer/cancel_express_shipment
HTTP Method	POST
Content-Type	application/json

Authentication Headers

Header Name	Description	Required
X-API-KEY	Your API security key	Yes
client_key	Your customer account key	Yes

Request Body

Field Name	Description	Type	Example	Required
order_id	The express order ID (AWB No) you want to cancel. Only one order can be cancelled per request.	String	"E240524103039106"	Yes

Sample Request

```
curl --location 'https://demo.jeebly.com/customer/cancel_express_shipment' \
--header 'X-API-KEY: YOUR_API_KEY' \
--header 'client_key: YOUR_CLIENT_KEY' \
--header 'Content-Type: application/json' \
--data '{
"order_id": "E240524103039106"
}'
```

Responses

Success Response (200)

```
{
"success": "true",
"message": "Shipment cancelled successfully"
}
```

Error Responses (400)

1.
{
If the shipment status is already cancelled
"success": "false",
"message": "Shipment already cancelled"
}
2.
{
If the shipment status is picked up
"success": "false",
"message": "Shipment cannot be cancelled."
}

Error Message	What It Means	How to Fix It
Shipment already cancelled	This order was already cancelled	No action needed — the order is already cancelled
Shipment cannot be cancelled.	The rider has already picked up the package	Contact Jeebly support to handle this manually

Note: Cancellation window: You must cancel BEFORE the shipment reaches 'Picked Up' status. After pickup, the order can no longer be cancelled via API.