



Express Order Tracking API

Track the Status of Your Express Delivery

Version 1.0.9

What Is This API?

Use this API at any time to check where your express shipment is. The response gives you the current status and a full history of every event the order has gone through, from creation to delivery.

API Details

Property	Value
Request URL (Demo)	https://demo.jeebly.com/customer/track_express_shipment
Request URL (Production)	https://myjeebly.jeebly.com/customer/track_express_shipment
HTTP Method	POST
Content-Type	application/json

Authentication Headers

Header Name	Description	Required
X-API-KEY	Your API security key	Yes
client_key	Your customer account key	Yes

Field Name	Description	Type	Example	Required
order_id	The express order ID (AWB No) returned when you created the order. Only one order ID can be tracked per request.	String	"E240524103039106"	Yes

Sample Request

```
curl --location 'https://demo.jeebly.com/customer/track_express_shipment' \
--header 'X-API-KEY: YOUR_API_KEY' \
--header 'client_key: YOUR_CLIENT_KEY' \
--header 'Content-Type: application/json' \
--data '{
"order_id": "E240524103039106"
}'
```

Success Response (200)

The response returns a 'Tracking' array. Each item in the array is a status event, listed from most recent to oldest.

Example: Delivered Order

```
{
  "success": "true",
  "Tracking": [
    {
      "status": "Delivered",
      "cancelreason": null,
      "event_date_time": "2024-03-01T06:39:30Z",
      "rider_id": null,
      "rider_name": "Jeebly Driver",
      "rider_phone": "123456789",
      "lat": "28.631028",
      "lng": "77.382736",
      "pod_image": "https://dashboard
legacy.stage.lyve.global/route_files/133829378/86a6bb4f33d5463.jpg"
    },
    {
      "status": "Picked Up",
      "cancelreason": null,
      "event_date_time": "2024-03-01T06:39:23Z",
      "rider_id": null,
      "rider_name": "Jeebly Driver",
      "rider_phone": "123456789",
      "lat": "28.631028",
      "lng": "77.382736",
      "pod_image": null
    },
    {
      "status": "Assigned",
      "cancelreason": null,
      "event_date_time": "2024-03-01T06:18:14Z",
      "rider_id": "57731",
      "rider_name": "Jeebly Driver",
      "rider_phone": "123456789",
      "lat": "28.753797",
      "lng": "77.496004",
      "pod_image": null
    }
  ]
}
```

```
{
  "status": "Pickup Scheduled",
  "cancelreason": null,
  "event_date_time": "2024-03-01T06:10:42Z",
  "rider_id": "",
  "rider_name": "",
  "rider_phone": "",
  "lat": "",
  "lng": "",
  "pod_image": null
}
]
```

Error Responses (400)

400 Response:

1. If Client key is wrong

```
{
  "success": "false",
  "message": "Invalid Customer Key"
}
```

2. If the Shipment no is wrong

```
{
  "success": "false",
  "message": "Invalid Customer Key or Shipment Number"
}
```

3. If the API Key is wrong

```
{
  "success": "false",
  "message": "Invalid API Token"
}
```

Error Message	What It Means	How to Fix It
Invalid Customer Key	Your client_key is wrong or missing	Check your client_key header
Invalid Customer Key or Shipment Number	The order ID does not exist for your account	Make sure you are using the correct order ID from the creation response
Invalid API Token	Your X-API-KEY is wrong or missing	Check your X-API-KEY header

Note: All event times are in UTC (Coordinated Universal Time).