



Order Tracking API

Track the Status of Your Scheduled shipment

Version 1.0.9

What Is This API?

Use this API to check where your shipment is at any time. The response gives you the current status and a full event history showing every step the package has gone through.

API Details

Property	Value
Request URL (Demo)	https://demo.jeebly.com/customer/track_shipment
Request URL (Production)	https://myjeebly.jeebly.com/customer/track_shipment
HTTP Method	POST
Content-Type	application/json

Request Body

Field Name	Description	Type	Example	Required
reference_number	The AWB / tracking number of the order you want to track	String	"JB304036"	Yes

Sample Request

```
curl --location 'https://demo.jeebly.com/customer/track_shipment' \
--header 'X-API-KEY: YOUR_API_KEY' \
--header 'client_key: YOUR_CLIENT_KEY' \
--header 'Content-Type: application/json' \
--data '{
  "reference_number": "JBP104044"
}'
```

Success Response (200)

The response includes a 'Tracking' object with the current status and a list of all events:

```
{
  "success": "true",
  "Tracking": {
    "reference_no": "JBP104044",
    "customer_reference_number": "",
    "last_status": "Delivered",
    "pickup_date": "2024-04-03",
    "booking_date": "2024-04-02",
    "booking_time": "15:36",
    "events": [
      {
        "status": "Delivered",
        "desc": "Consignment is delivered",
        "hub_name": "Jeebly Warehouse",
        "event_date_time": "2024-04-02 T11:38:21Z",
        "cod_amount": "0",
        "rider_code": "JI01267",
        "rider_name": "John Dae",
        "pod_image": "https://...",
        "signature_image": null,
        "failure_reason": null
      },
      ...
    ]
  }
}
```

Tracking Response Fields Explained

Field	Description
reference_no	The Jeebly tracking number (AWB number)
customer_reference_number	Your order/reference number (Only if this was provided at the time the shipment was created)
last_status	The most recent status of the shipment
pickup_date	The date the package was (or will be) picked up
booking_date	The date the order was created
events	A list of all status updates, from most recent to oldest

Response Sample:

200 Response:

```
{
  "success": "true",
  "Tracking": {
    "reference_no": "JBP104044",
    "customer_reference_number": "",
    "last_status": "Delivered",
    "pickup_date": "2024-04-03",
    "booking_date": "2024-04-02",
    "booking_time": "15:36 ",
    "events": [
      {
        "status": "Delivered",
        "desc": "Consignment is delivered",

        "hub_name": "Jeebly Warehouse",
        "event_date_time": "2024-04-02T11:38:21Z",
        "cod_amount": "0",
        "shipper_phone": "+971 123456789",
        "recipient_phone": "+9712345678",
        "rider_code": "JI01267",
        "rider_name": "John Dae",
        "pod_image": "https://shipsy-demo.s3.amazonaws.com/jeebly/poc/2024-04-02/delivery/poc_xcnst_1712057918050",
        "signature_image": null,
        "failure_reason": null
      },
      {
        "status": "Out For Delivery",
        "desc": "Consignment is out for delivery",
        "hub_name": "Jeebly Warehouse",
        "event_date_time": "2024-04-02T11:37:44Z",
        "cod_amount": "0",
        "shipper_phone": "+971 123456789",
        "recipient_phone": "+9711234567",
        "rider_code": "",
        "rider_name": "",
        "pod_image": null,
        "signature_image": null,
        "failure_reason": null
      },
      {
        "status": "Inscan At Hub",
        "desc": "Consignment has been inscanned at hub",
        "hub_name": "Jeebly Warehouse",
        "event_date_time": "2024-04-02T11:37:20Z",
        "cod_amount": "0",
        "shipper_phone": "+971123456789",
        "recipient_phone": "+9713456789",
        "rider_code": "",
        "rider_name": "",
        "pod_image": null,
        "signature_image": null,
        "failure_reason": null
      }
    ]
  }
}
```

```
{
  "status": "Pickup Completed",
  "desc": "Consignment has been picked up",
  "hub_name": "Jeebly Warehouse",
  "event_date_time": "2024-04-02T11:36:48Z",
  "cod_amount": "0",
  "shipper_phone": "+97123456789",
  "recipient_phone": "+9713456789",
  "rider_code": "",
  "rider_name": "",

  "pod_image": null,
  "signature_image": null,
  "failure_reason": null
},
```

```
{
  "status": "Pickup Scheduled",
  "desc": "Consignment Softdata Uploaded",
  "hub_name": "Jeebly Warehouse",
  "event_date_time": "2024-04-02T11:36:31Z",
  "cod_amount": "0",
  "shipper_phone": "+9713 456 7890",
  "recipient_phone": "+9713456789",
  "rider_code": "",
  "rider_name": "",
  "pod_image": null,
  "signature_image": null,
  "failure_reason": null
},
```

```
{
  "status": "Pickup Scheduled",
  "desc": "Consignment pickup_scheduled",
  "hub_name": "Jeebly Warehouse",
  "event_date_time": "2024-04-02T11:36:31Z",
  "cod_amount": "0",
  "shipper_phone": "+9713 456 7890",

  "recipient_phone": "+9713456789",
  "rider_code": "",
  "rider_name": "",
  "pod_image": null,
  "signature_image": null,
  "failure_reason": null
}
}
}
```

400 Response:

1. If the format is wrong

```
{  
"success": "false",  
"message": "Invalid JSON format"  
}
```

2. If the API Key is not valid

```
{  
"success": "false",  
"message": "Invalid API Token"  
}
```

3. If the customer Key is not valid

```
{  
"success": "false",  
"message": "Invalid Customer Key"  
}
```

4. If the consignment is invalid

```
{  
"success": "false",  
"message": "Invalid Shipment Number"  
}
```

Note: All events are in UTC (Coordinated Universal Time).